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To whom it may concern:

Bilcor was our life safety contractor when our shopping mall's fire alarm was replaced in 2013. The new addressable Notifier system works flawlessly. Prior to that, our old system would keep going into trouble. Bilcor has done an exceptional job in every aspect of the installation and maintaining communication with us throughout the project. I was particularly impressed with the way they professionally handled the entire project. They designed/engineered the project, obtained the permit, installed and had a final inspection for it without much supervision on our end. During our project, no major issue occurred and the project was completed with no change order.

I would highly recommend Bilcor because I have no doubt they will continue working hard to give excellent service to all of their customers. If you have further questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Sophina Gellon".

Sophina Gellon

Portfolio Manager